



TOPIC OF THE MONTH

COMMUNICATION

Additional resources to support this month's Topic of the Month

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WATCH

NUFFIELD DEPARTMENT OF
PRIMARY CARE
HEALTH SCIENCES
Medical Sciences Division

Communicating Care : Conversations and Behavioural Change

Oxford's researchers in clinical communication and health behaviours have analysed hundreds of real conversations to understand the hidden mechanics of how talk works, from clinical settings to everyday life.



LISTEN

NursingStandard
podcast



Communicating confidence: tips from a leadership expert

Our podcast discusses how to change your communication style to present yourself as a leader, and offer practical exercises to boost your confidence.



READ



A visual resource to assist communication with people with intellectual disability within a medical setting

This resource is a digital and printable tool with simple visuals and guidance to aid communication with patients with intellectual disabilities.



GUIDELINES & STANDARDS

- [Improving communication between health care professionals and patients in the NHS in England](#)
- [The Care Certificate Standards : Communication](#)

NOVEMBER 2026



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WEB RESOURCES

- **Chapter 5: Communication, psychological wellbeing and safeguarding** (Royal Marsden Manual of Nursing)*
- **Healthcare Communication Resource** (Central London Community Healthcare NHS Trust)
- **Safer Care : SBAR Implementation and Training Guide** (NHS)
- **The patient's culture and effective communication** (UpToDate)*
- **Approach to Serious Illness Discussions** (ClinicalKey)*
- **Making Every Contact Count (MECC)** (NHS England)
- **Communication Skills – With Patients** (BJNinform)*

* NHS OpenAthens Account required

ORGANISATIONS



LATEST RESEARCH

Clarke, F. (2026). Communicating effectively with neurodivergent nurse colleagues. British Journal of Nursing. 35(17), pp.878–880. [Online]. **Available at:** <https://doi.org/10.12968/bjon.2025.0523>

Stenman, T. et al. (2026). Confidential Conversations in Palliative Care: An Ethnographic Exploration of Trust and Interpersonal Relationship Between Nurse and Patient. Journal of Clinical Nursing. 35(4), pp.1737–1751. [Online]. **Available at:** <https://doi.org/10.1111/jocn.70119>



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LATEST RESEARCH

Fritz, M.L. et al. (2025). Best Case/Worst Case Communication Tool for Trauma Intensive Care Units. JAMA Surgery. 160(11), pp.1250-1259. [Online]. **Available at: [doi:10.1001/jamasurg.2025.3782](https://doi.org/10.1001/jamasurg.2025.3782)**

Dees, M.L. et al. (2026). Nurse Leaders' Perceptions of the Use of the COMFORT Communication Training Intervention in Adult ICU Settings: A Qualitative Study. Health Communication. 41(2), pp.237-245. [Online]. **Available at: <https://doi.org/10.1080/10410236.2025.2505788>**

Coolen, E. et al. (2025). The use of SBAR as a structured communication tool in the pediatric non-acute care setting: bridge or barrier for interprofessional collaboration. Journal of Interprofessional Care. 39(6), pp.1026-1035. [Online]. **Available at: <https://doi.org/10.1080/13561820.2020.1816936>**

Shim, L. et al. (2026). The Heart of the Matter: Staff Insights Into Organ Donation Conversations. Nursing in Critical Care. 31(5), p.e70668. [Online]. **Available at: <https://doi.org/10.1111/nicc.70668>**

Schroeder, M. et al. (2025). What it Means to Call Your Patient Obese: The Impact of Communicating Weight Stigma in Patient-Provider Conversations. Health Communication. 40(12), pp.2602-2611. [Online]. **Available at: <https://doi.org/10.1080/10410236.2025.2470331>**

Piazza, K.M. et al. (2026). Integrating 'what matters' conversations into preoperative care: a qualitative evaluation of surgical team workflows. BMJ Quality & Safety. 35(9), pp.591-601. [Online]. **Available at: <https://doi.org/10.1136/bmjqs-2025-019321>**

Mauricio, C. et al. (2026). Improving Care for People With Aphasia: Communication Training for Healthcare Providers. International Journal of Language & Communication Disorders. 61(2), p.e70208. [Online]. **Available at: <https://doi.org/10.1111/1460-6984.70208>**

Gregory, J. (2024). Understanding the communication skills that support nurses to provide person-centred care. Nursing Standard. [Online]. **Available at: [doi: 10.7748/ns.2024.e12132](https://doi.org/10.7748/ns.2024.e12132)**

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EVENTS, CONFERENCES & TRAINING

Promoting effective communication skills in nursing practice

Online

Any time

£

RCNiLearning

Communication in the clinical environment

Online

Any time

£ / Free to RCN Members



RCN Learn

Communication skills

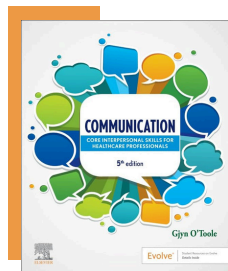
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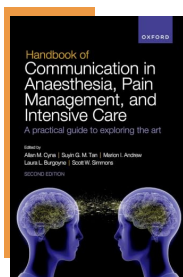


Glyn O'Toole

Communication : Core Interpersonal Skills for Healthcare Professionals

5th Edition, 2025

ISBN: 9780729544696



Allan M Cyng, Suyin G M Tan, Marion I Andrew, Laura I Burgoyne, Scott W Simmons

Handbook of Communication in Anaesthesia, Pain Management and Intensive Care

2nd Edition, 2024

ISBN: 9780198858669

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