Accessing UpToDate®@ Mersey and West Lancashire Teaching Hospitals NHS Trust
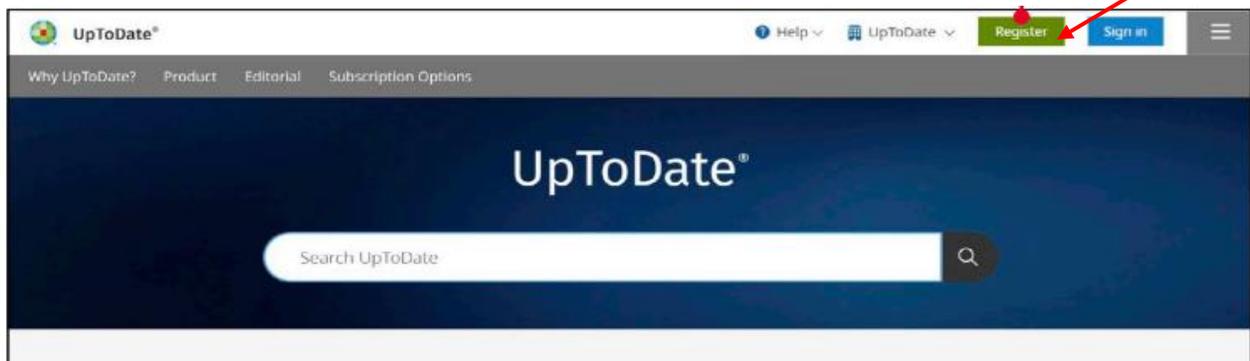
UpToDate Interactive Clinical Decision Support resource is available for all staff at

Mersey and West Lancashire Teaching Hospitals NHS Trust

Follow these instructions to access UpToDate:

Access UpToDate via **uptodate.com/online** using a laptop/pc connected to the Trust network. Once on the **UpToDate** home page you can register for your own account:

From the UpToDate home screen, click the **Register** button in the top right corner.

Register for a new account here

Or merge an existing account here

1-800-998-6374 | customerservice@uptodate.com

Enter you details in the form (you can use any email address, personal or NHS)

Email confirmation from UpToDate will be sent with instructions on downloading the **Mobile App** using your new UpToDate account Username and Password.

Mobile Access

Once registered, you can install the UpToDate Mobile App on up to two devices.

1. On your smartphone or tablet, search for "UpToDate" in your app store and install the free app.

2. Open the UpToDate Mobile App upon completion of download.

3. Log in with your UpToDate username and password. *You only need to do this once — the app remembers your username and password.*

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Access UpToDate Remotely

In addition to the Mobile App, you can now access UpToDate from any computer with internet access.

Simply go to www.uptodate.com/online and click the "Log in" button located in the top right corner of the UpToDate home page and enter your username and password.

Maintaining Access

- To maintain uninterrupted access to UpToDate, you must re-verify your affiliation with your organisation every 90 days.

- To re-verify, log in to UpToDate with your username and password by going to uptodate.com/online from any computer connected to your hospital or organisation's network.

Please Note: In-application and email messaging will inform you of the need to verify affiliation if you have not done so by day 80. You will receive a second alert at day 90. If you fail to re-verify by day 90, you will lose mobile and remote access. To regain access, simply log in to UpToDate with your username and password while connected to your hospital or organisation's network.

Further support:

Email: library@merseywestlancs.nhs.uk

Customer Success specialist: Sophia.bourne@wolterskluwer.com

For training resources, please visit:

https://www.wolterskluwer.com/en/solutions/uptodate/resources/user-academy/training-videos